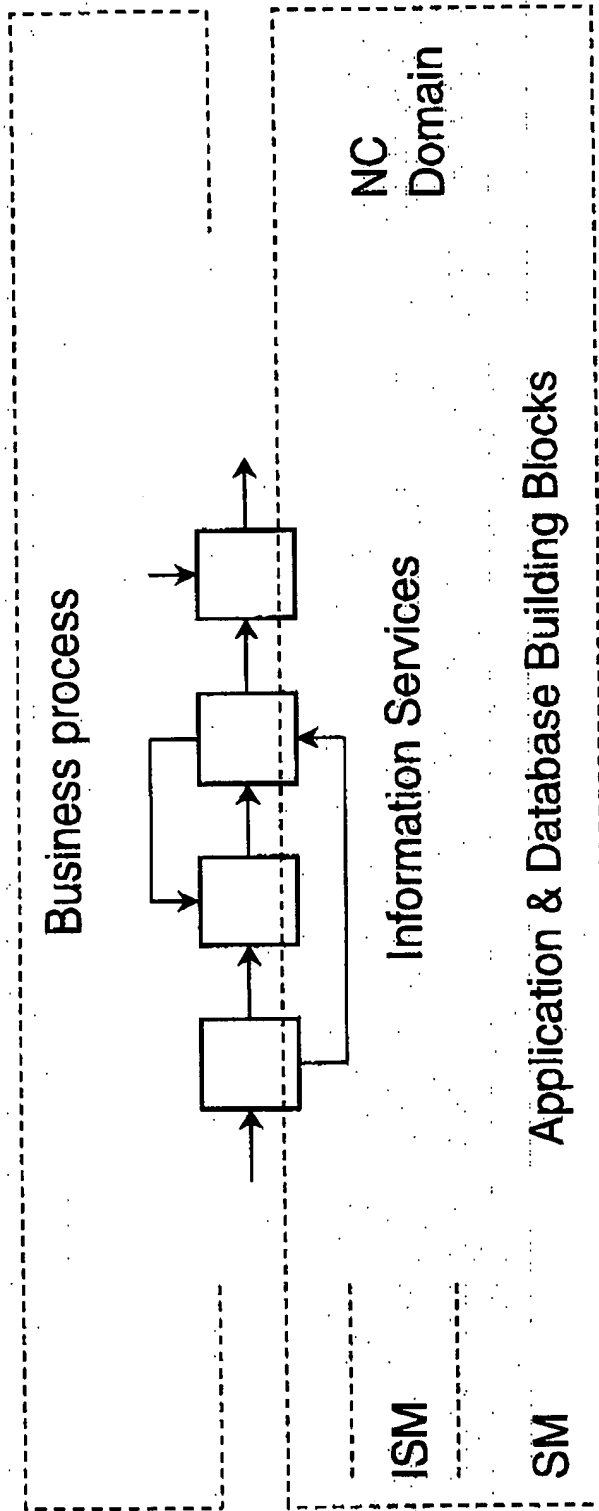


1/6

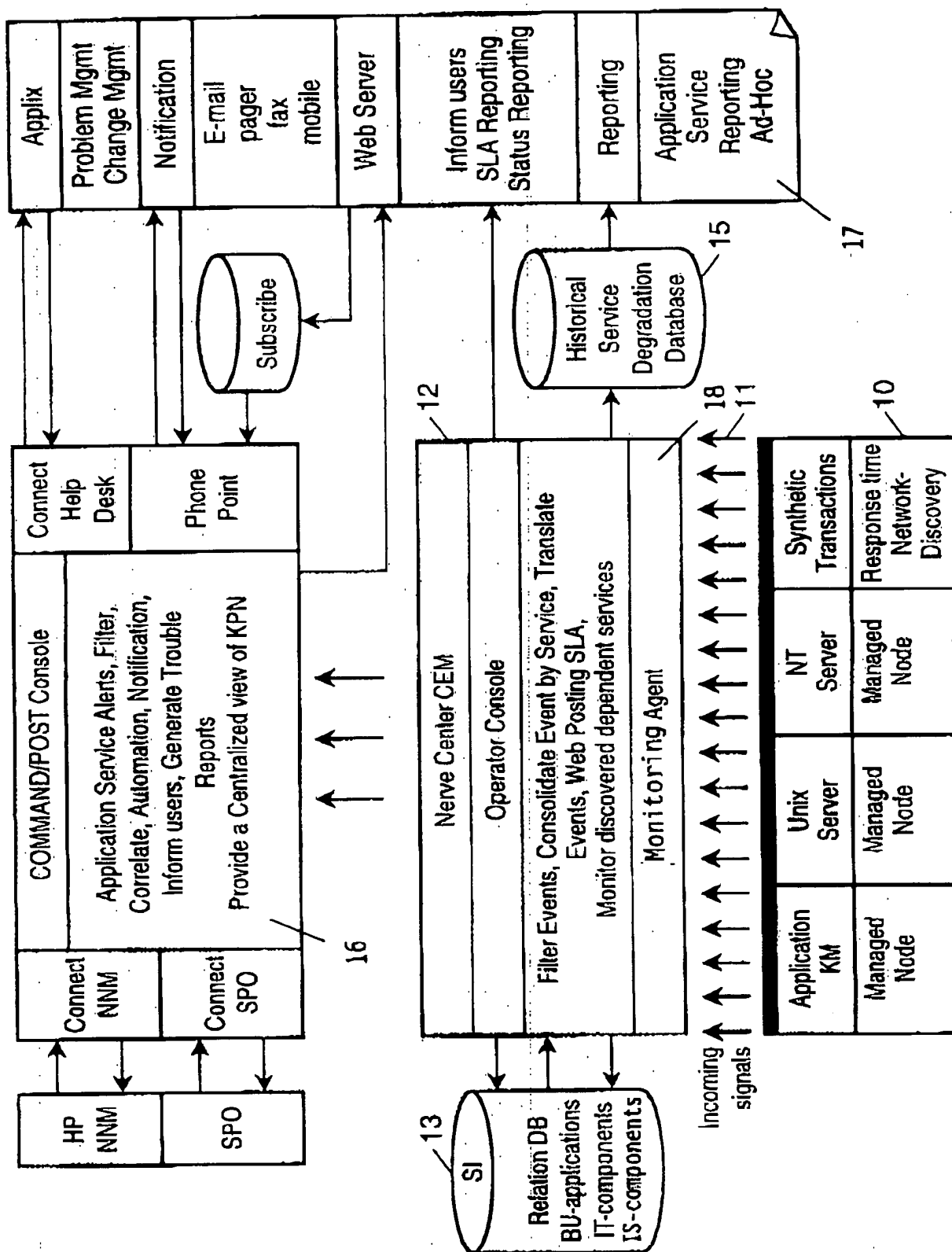


IM

Infrastructure Building Blocks

FIG. 1a

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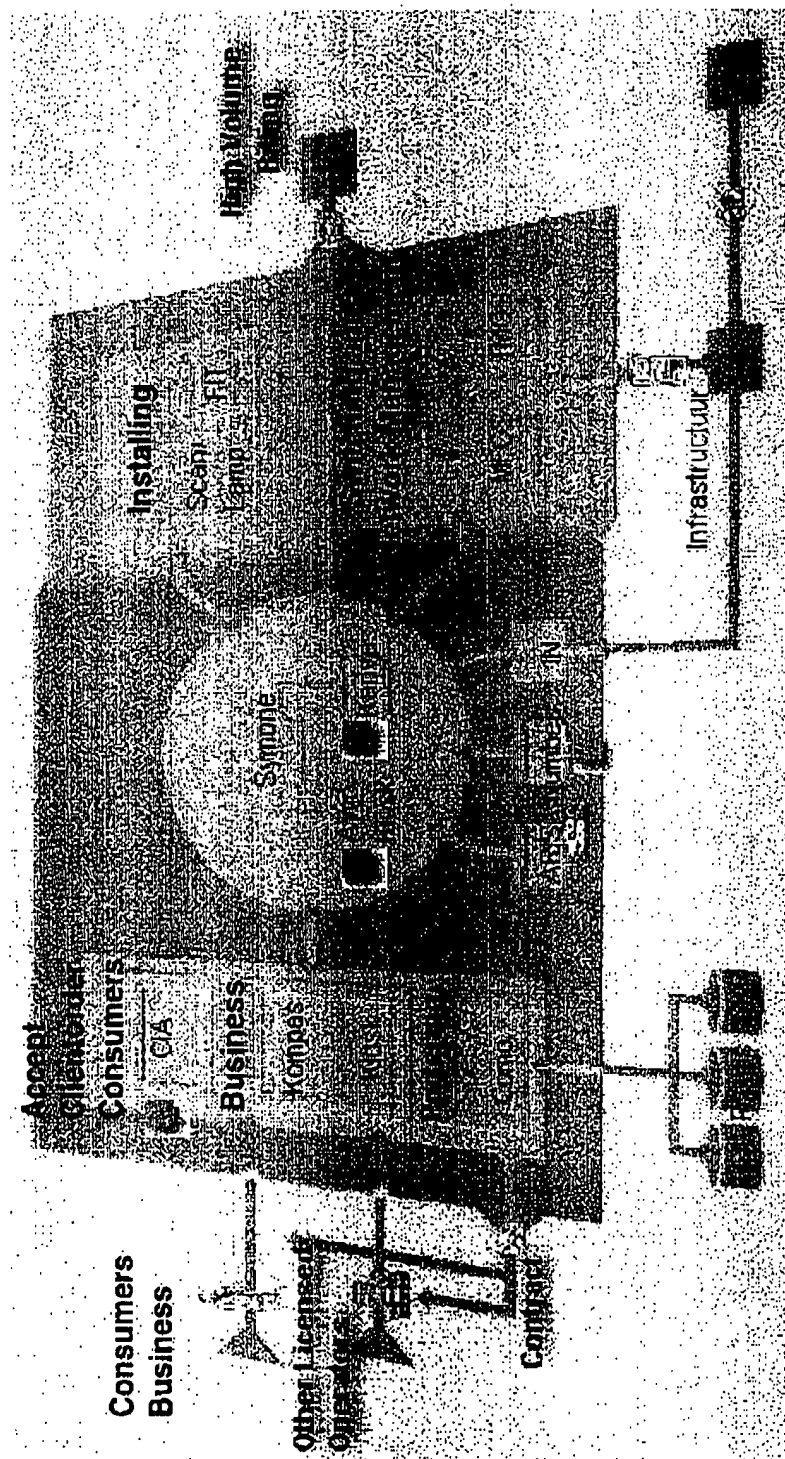


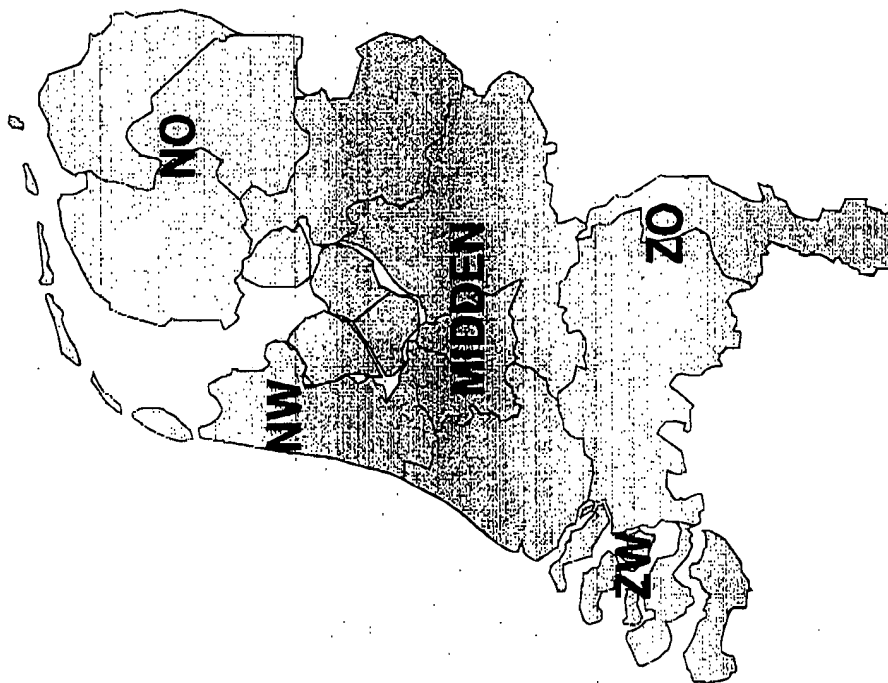
FIG. 2a

- 4/6
- ★Login
    - Login CIA
    - Logout CIA
    - Change password
    - End of program
  - ★Connections
    - New construction
    - Migration (ISDN)
    - Move
    - Change infrastructure
    - Abort
    - Outporting
    - Installation task
    - AWO direct
  - ★Client info
    - DBI
    - BILLIT
    - NUMBES
  - ★Primarent
    - New rent contract
    - End T65/T88 rentcontract
    - End rentcontract
    - Invoice teleorder
    - Return within 8 days
    - Exchange apparatus
    - Replace defect apparatus
    - Change serviceform
    - Take over rentcontract
    - Request rentcontract
    - End with contractor
  - ★Administrative tasks
    - Take over contract
    - Correct client name
    - Database
    - Change invoice number
    - Note-address change
    - Note-form change
    - Request database
    - Screen number
    - Change form subscription
    - Stop
  - ★Messages
    - Message of the day

FIG. 2b

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## Geographical information Rayons workplaces



## Client Data

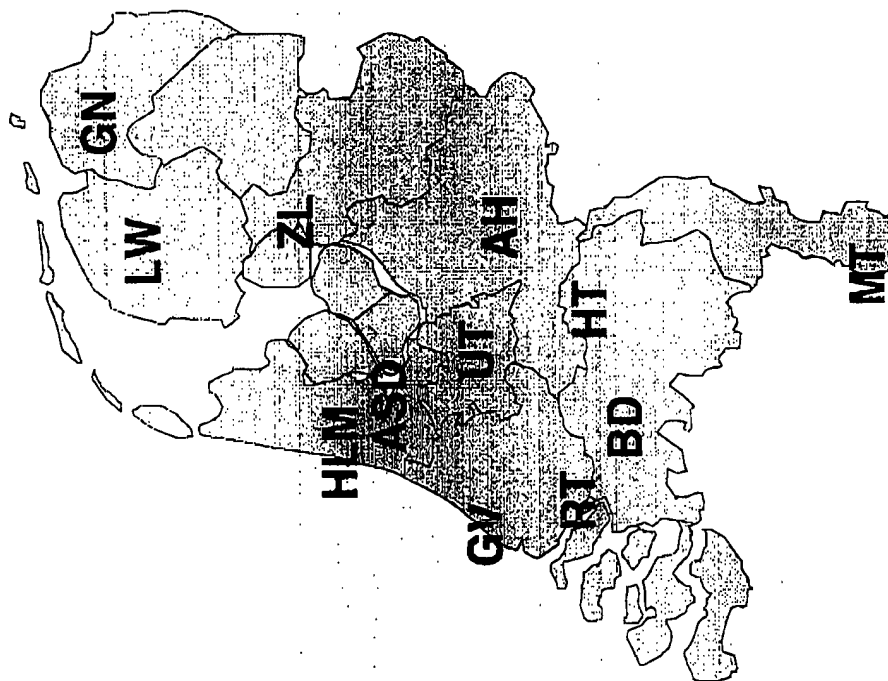


FIG. 3

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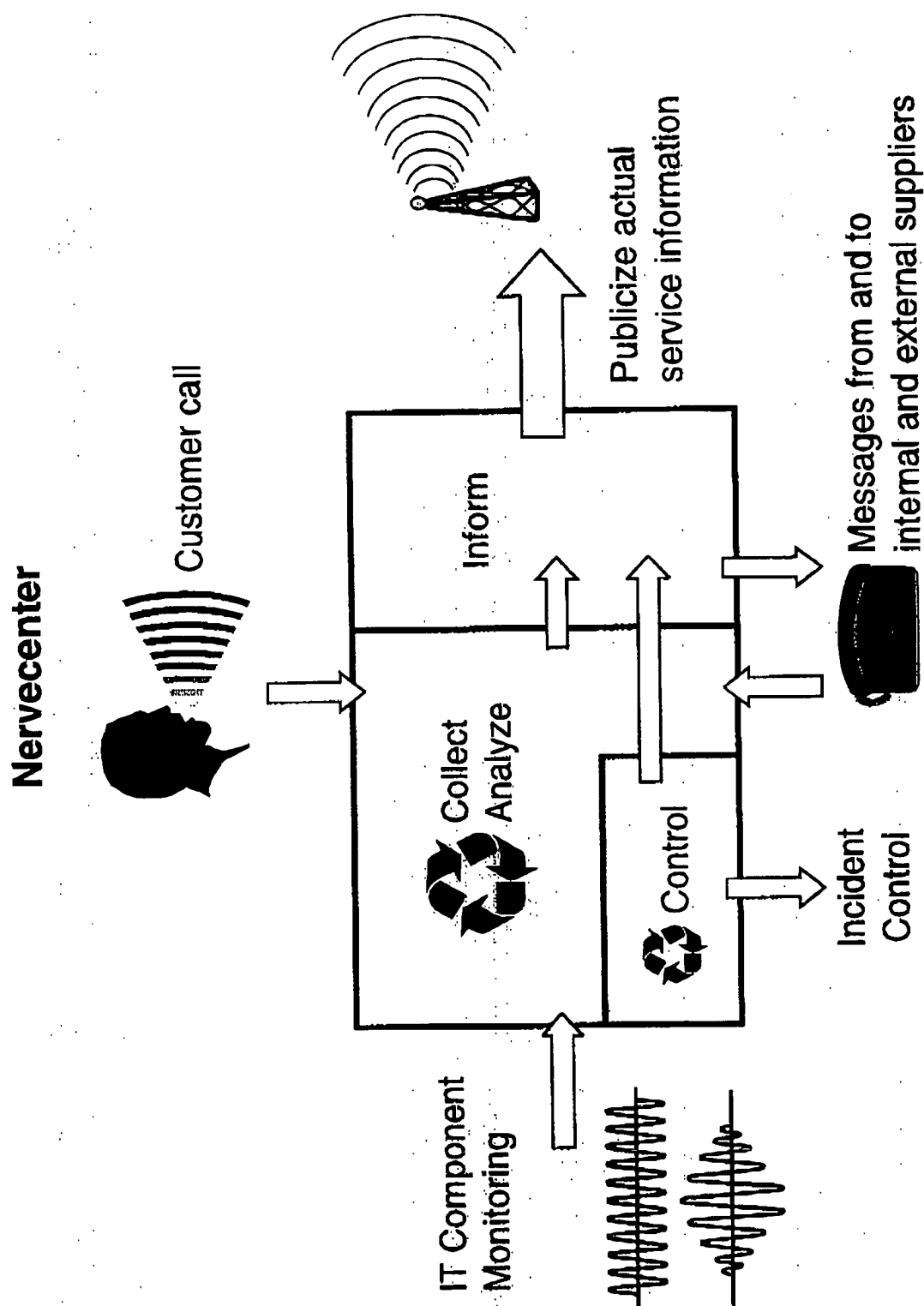


FIG. 4